Filing Date: August 31, 2000

Title: USER INVOKED DIRECTED OUTDIAL METHOD AND APPARATUS

Page 2 Dkt: 2046.002US1

IN THE CLAIMS

Please amend the claims as follows.

1-24 (Canceled)

25. (Currently amended) A method comprising:

making a plurality of outbound calls to a plurality of called parties from a single device, wherein the plurality of called parties includes at least a first called party and a second called party;

detecting which called parties answer the call; and

treating playing a first message to the second called party in a first way;

determining a second message to send to the first called party responsive to receiving information that is associated with the second called party; and

treating playing the second message to the first called party in a second way responsive to receiving, wherein information that is specific to associated with the second called party includes information regarding a user action of the second called party.

- 26. (Previously presented) The method of claim 25, wherein the information associated with the second called party includes answer information regarding whether the second called party answered the outbound call to the second called party.
- 27. (Previously presented) The method of claim 25, wherein the information associated with the second called party includes customer input from the second called party.
- 28. (Previously presented) The method of claim 25, wherein the information associated with the second called party includes database information concerning the second called party.
- 29. (Previously presented) The method of claim 25, wherein the information associated with the second called party includes responses to requests for information from the second called party.

AMENDMENT AND RESPONSE UNDER 37 CFR § 1.116 - EXPEDITED PROCEDURE

Serial Number: 09/652,978

Filing Date: August 31, 2000 Title: USER INVOKED

USER INVOKED DIRECTED OUTDIAL METHOD AND APPARATUS

Page 3 Dkt: 2046.002US1

30. (Previously presented) The method of claim 29, wherein the response to requested

information includes an answer to a personal question.

31. (Canceled).

32. (Currently amended) The method of claim 31 25, wherein the message is a question.

33. (Currently amended) The method of claim 25, wherein the treating of the first called

party differently from the second called party includes further including connecting the first

called party to a conference call.

34. (Currently amended) The method of claim 25, wherein the treating of the first called

party differently from the second called party determining includes executing an instance of a

first script for the first called party that operates independently of a second script for the second

called party.

35. (Previously presented) The method of claim 34, further comprising the first script

communicating with the second script.

36. (Currently amended) The method of claim 25, wherein the treating of the first called

party differently from the second called party determining includes executing a first computer

program for the first called party that operates independently of a second computer program for

the second called party.

37. (Previously presented) The method of claim 36, further comprising the first computer

program communicating with the second computer program.

USER INVOKED DIRECTED OUTDIAL METHOD AND APPARATUS

38. (Currently amended) An apparatus comprising:

a first means for making to make a plurality of outbound calls to a plurality of called parties from a single device, wherein the plurality of called parties includes at least a first called party and a second called party;

a second means for detecting to detect which called parties answer the call; and treating a third means to play a first message to the second called party in a first way; and a fourth means to determine a second message to send to the first called party responsive to receipt of information that is associated with the second called party;

a fifth means to play the second message to treating the first called party in a second way responsive to receiving, wherein information that is specific to associated with the second called party includes information regarding a user action of the second called party.

39. (Currently amended) A machine readable medium storing a set of instructions that, when executed by the machine, cause the machine to:

make a plurality of outbound calls to a plurality of called parties from a single device, wherein the plurality of called parties includes at least a first called party and a second called party;

detect which called parties answer the call;

treat play a first message to the second called party in a first way and;

determine a second message to send to the first called party responsive to receipt of information that is associated with the second called party; and

treat play a second message to the first called party in a second way responsive to receipt of, wherein information that is specific to associated with the second called party includes information regarding a user action of the second called party.